
Ensuring the sustainability of the Open Marketplace: a community-driven approach

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Abstract

Building and sustaining the Marketplace to facilitate fluid exchange of tools, services, data and knowledge is one of the four pillars of the DARIAH strategy for the upcoming years. Since last year, we know that this objective will be undertaken as Work Package 7 (WP7) in the framework of the Social Sciences and Humanities Open Cloud (SSHOC) project, a cluster project run by several SSH infrastructures and partners seeking to implement services into the European Open Science Cloud (EOSC) for their respective communities.

As part of a long-term process (and not just an output of a work package in a three-year project) and to ensure its own sustainability, the Marketplace can not start from the scratch. The project is already taking into account results of work previously done in a DARIAH context (WGs surveys, CENDARI, Humanities at Scale, PARTHENOS, DESIR...) and beyond (TAPoR, Bamboo project and DIRT Directory), and one of the objective of the Marketplace is to achieve a convergence with existing solutions and services, and that's why it is inherently a community-driven project.

The objective of this 2-hour workshop during the DARIAH annual event is to involve DARIAH's community in the first steps of the definition/specification of the Marketplace, especially to address the integration of Humanities data and methods. In that sense, this workshop also answers to action 1 of the Strategic Action Plan II ("DARIAH must develop and deploy mechanisms to ensure that the Marketplace vision and value is embedded in and driven by our community, and has a larger place in organisational thinking and planning than the SSHOC project alone.").

After a short presentation of the Marketplace in the SSHOC project context and the envisioned steps to involve the different communities, we would like to open a discussion on the two following topics:

What's in the Marketplace for you? As DARIAH's members and stakeholders of the different projects that have been involved in the design of the Marketplace idea, what do you envision for the Marketplace?

Beyond the general expectations regarding the Marketplace, this question could be an opportunity to work on user stories based on real researchers' needs. These user stories could be added to the Marketplace user requirements that DARIAH will have to deliver for the SSHOC project.

*Speaker

How can we ensure that the Marketplace will be inclusive and community-driven?

Several corresponding tasks are already planned within the SSHOC project, but we could/should add a DARIAH component:

create a set of materials that national partners could use during their events

involve DARIAH Working Groups in the test of the different versions of the Marketplace

organise a survey within DARIAH community (when? who? on which aspects of the MP?)

organise a Guerilla testing (when? who?)

Expected results

The outputs of this workshop should be reused as part of the community consultation process that will be described in the first WP7 deliverables of the SSHOC project but not only. As this workshop aims also to obtain input and feedback from DARIAH stakeholders regarding the participative method itself, the goal is also to precise this methodology and to integrate new ideas of the participants.

Structure

1. Introduction (DARIAH/SSHOC/Marketplace) - 5 min
2. General presentation of the SSHOC project - 10 min
 - 2.a. Implementation timeline for the Marketplace with a focus on participatory phases
 - 2.b. Recap of work already done and links with previous projects
3. Presentations about the involvement of the communities on the Marketplace:
 - 3.a Relation between WP6 and WP7: interlinking and discovery of tools, solutions and training material - 5 min
 - 3.b Curation and governance of the Marketplace - 5 min
 - 3.c Participatory approaches (user experience and participatory design, user stories mapping) - 5 min
4. Discussion based on two main questions: consultation on the Marketplace contents and consultation on the participative methodology - 1h15
5. Conclusion and next steps - 15 min

List of speakers

Matej Durco (OEAW). 3.a: Relation between WP6 and WP7: interlinking and discovery of tools, solutions and training material.

Suzanne Dumouchel & Clara Petitfils (CNRS Huma-Num). 3.b: links with the task 7.4 of the SSHOC project "Governance: Population, Curation & Sustainability of the Marketplace".

Frank Fischer & Laure Barbot (DARIAH-EU). General Presentation

Dorian Sellier *TBC* (INRIA) & Stefan Buddenbohm (UGOE - SUB). 3.c: how UX and participatory approaches can be an answer to the community involvement?

A CLARIN representative

Keywords: Open Marketplace, community, sustainability, SSHOC, EOSC